

SAP ERP & S/4HANA Capabilities Narrative

Synaptein Solutions brings deep, senior-level expertise in SAP ERP configuration, integration, modernization, and operational support within complex federal environments. Founded in 2011, Synaptein has supported mission-critical ERP initiatives across civilian and financial regulatory agencies, delivering sustained value through hands-on SAP leadership, disciplined project execution, and continuous knowledge transfer.

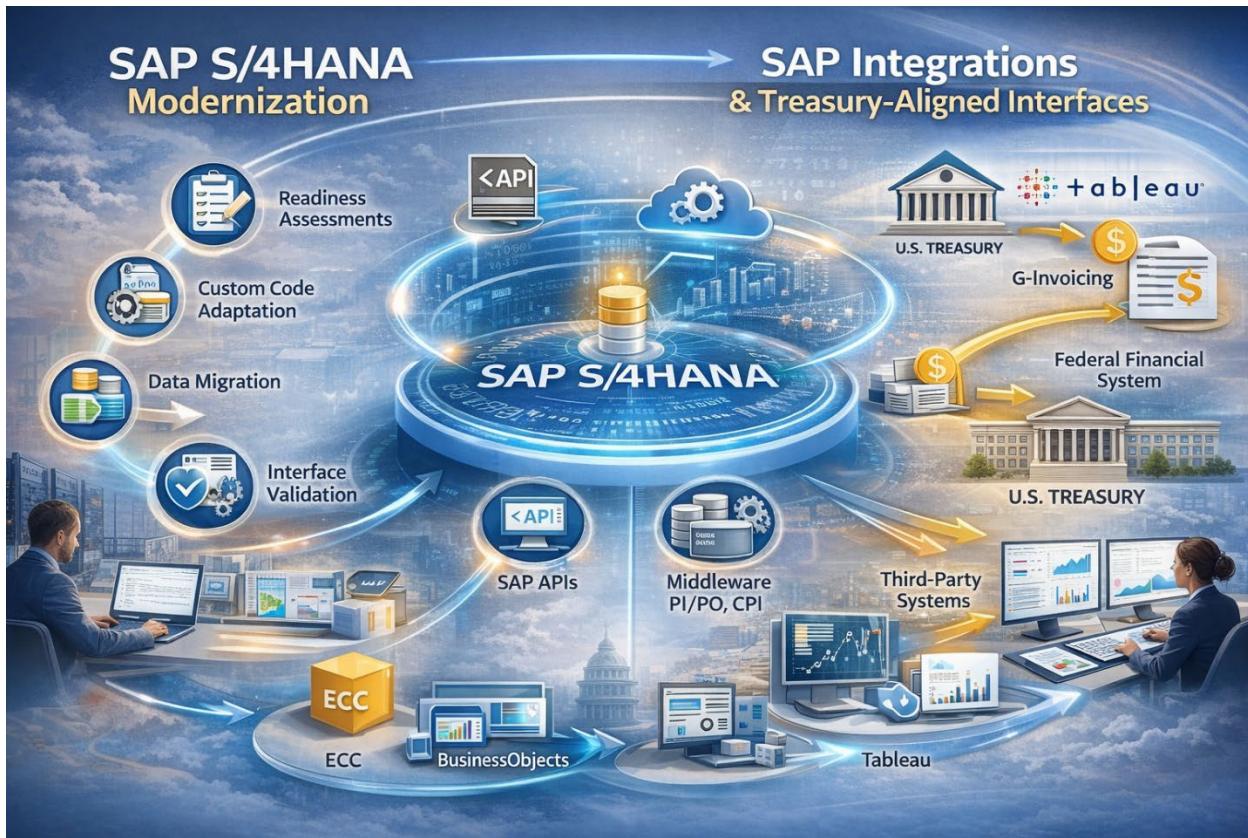
Our SAP capabilities span core functional modules including Production Planning (PP), Sales and Distribution (SD), Materials Management (MM), Payroll, and Financial Accounting (FI), with extensive experience supporting integrated supply chain, manufacturing, and financial operations. Synaptein consultants have provided SAP ERP implementation, upgrade, and production support services across federal programs at agencies such as USDA, IRS, CBP, and FDIC, operating in highly regulated environments with stringent security, audit, and compliance requirements.



Synaptein has demonstrated strength in SAP S/4HANA modernization, including readiness assessments, custom code adaptation, data migration, interface validation, and post-upgrade stabilization. Our teams have supported both ECC-to-S/4HANA transitions and ongoing S/4HANA enhancement efforts, ensuring continuity of operations during support pack updates and version upgrades while minimizing operational risk.

We also possess deep expertise in SAP integrations and third-party interfaces, including SAP APIs, middleware (PI/PO, CPI), and data exchange with external systems. Our experience includes federal financial integrations, cross-system data validation, and reporting modernization—most

notably through proprietary frameworks supporting SAP BusinessObjects to Tableau migrations for improved analytics and performance. This integration expertise directly supports Treasury-aligned financial processes and G-Invoicing-related data exchanges.



In addition to technical leadership, Synaptein provides senior-level project management and coordination support, aligning functional and technical teams, tracking delivery performance, and supporting government project managers with informed, execution-level insight. Our consultants operate as trusted advisors, ensuring configuration decisions, enhancements, and integrations align with agency business processes and governance standards.

Knowledge transfer is a core component of our delivery model. Synaptein emphasizes structured yet practical mentoring of government staff, enabling long-term sustainability of SAP environments through hands-on training, documentation where appropriate, and collaborative problem resolution.

Through a combination of SAP technical depth, federal ERP experience, and disciplined delivery, Synaptein Solutions is well positioned to support FPI's SAP ERP environment with the senior-level expertise, reliability, and mission focus required by the SOW.