

SYNAPTEIN SOLUTIONS, INC.

Capability Statement – IT Support, Data Modernization & Application Services

Company Overview

Synaptein Solutions, Inc. is a U.S.-based small business providing mission-critical IT services, application development, data modernization, and operational support to federal, state, and local government clients. We specialize in supporting regulated, data-intensive environments where continuity of operations, security, and user experience are equally critical.

Core Capabilities



Application Development & Sustainment

- Full lifecycle software engineering, design, development, testing, deployment, and O&M
- Expertise supporting custom mission applications with high availability requirements.
- Agile delivery, backlog management, CI/CD, and version control
- Web application development using modern JavaScript frameworks, REST services, and enterprise back-end systems



Data Architecture & Modernization

- Enterprise data architecture, schema design, and PL/SQL development
- Legacy system analysis, data migration, and modernization to cloud-hosted environments (AWS/Oracle)
- Data quality, performance tuning, auditability, and regulatory compliance
- Experience handling federally regulated and sensitive datasets



IT Operations & Help Desk Support

- Tier 2 / Tier 3 end-user and application support for internal staff and external stakeholders
- Hardware, software, mobile, and VPN support in distributed environments
- Asset management, inventory tracking, field site support, and documentation
- Customer-facing support for non-technical external users

SECURITY & COMPLIANCE



- Proven execution in DOC, NOAA, and federal IT security frameworks
- CAC/GFE environments, low-risk contract compliance, privacy and data handling
- Physical security, asset safeguarding, and audit readiness

DIFFERENTIATORS



Operate & Modernize in Parallel: We keep mission systems running while modernizing data and applications



Regulated Data Expertise: Deep experience supporting compliance-heavy environments



User-Centric Operations: Strong focus on usability, reliability, and customer experience



Rapid Workforce Readiness: Ability to staff cleared, qualified personnel quickly



Low Risk Delivery Model: Predictable execution aligned with COR/CO expectations

RELEVANT EXPERIENCE

- ✓ Federal IT modernization and application support
- ✓ Cloud and data platform implementations
- ✓ Enterprise help desk and operational support
- ✓ Automation and efficiency initiatives in regulated agencies

(Detailed past performance available upon request)



COMPANY INFORMATION

- ✓ **Business Type:** SBA Small Business
- ✓ **NAICS:** 541512, 541511, 541519, 518210
- ✓ **DUNS:** / **UEI:** 003870400 / WCISJ3MH3RL7
- ✓ **Certifications:** 8(a) Small Business | SWaM | CRMSDC/NMSDC

Contracts: GSA MAS | 8(a) STARS III | FAA eFast | CIOSP4 | USDA Cloud Services | SEC-OneIT